

Parent and Skater Roles:

The term "parent" refers to parents and guardians of skaters.

For skaters under 12 years old, a parent must be present in the arena at all times during the skater's session.

Parents and all skaters will follow the Club's [MSC Ice Etiquette Rules](#) or they will be asked to leave the ice rink.

The Parent is a Member of MSC (provided their child has not reached the age of 18) with full voting rights. See By-law No.1-2023 posted on the website under 'About Us'.

Adult skaters (18 years of age and older) are Ordinary Members of MSC with full voting rights. See By-law No.1-2023 posted on the website under 'About Us'.

Skaters are not permitted on the ice without an MSC Coach present and Zamboni doors must be closed.

As per MSC's By-law No. 1-2023, memberships are not transferable.

Communications:

MSC uses its website, www.mississaugafsc.com, and email info@mississaugafsc.com to communicate important information to its members. It is the responsibility of each member to ensure that the Club has the correct email on file and to regularly check the website and email for updates. Members may update their email subscription preferences at any time by logging into their profile under 'My Account', 'Communication Preferences' and clicking the 'Update' button. **If a member chooses to opt out of electronic communications from MSC, they acknowledge that they may not receive important communications in regards to Club activities and program information.**

Qualification as of September 1:

LEVEL	SESSION QUALIFICATION
PreJunior	Passed Stage 4 CanSkate or Evaluated as having sufficient skills to pass Stage 4 CanSkate

Club Service Hours:

Volunteering presents an opportunity for our community to come together in supporting our athletes, meeting new people, learning valuable life skills and being part of a fun, team environment.

For PreJunior, a parent or adult skater member must participate in the required Bingo and/or other volunteer activities within our Club or pay a buy-out of \$200.00 upon initial registration. **PreJunior members are required to complete 5 credits of service commitment per family for the 2024-2025 season.** Various volunteer positions will be posted on a continuing basis throughout the season on the MSC website under the 'Volunteering Tab' with a credit value attached.

Members who do not complete their 5 credits of volunteer commitment by June 18, 2025 will be charged a pro-rated amount of \$200.00 based on credits earned to the credit/debit card on file. For any volunteer time after this date (eg summer Bingos), funds will be credited back within 2 weeks once the service is completed.

Members who volunteer for the Board of Directors positions are exempt from Bingo and member volunteer hours *only while they remain Directors*. Should a Board member resign from the Board before the end of the season, volunteer participation will be required by the member on a pro-rated basis.

Bingo Service Commitment

For the 2024-2025 season, MSC will be hosting 3 to 4 monthly Bingo sessions at Delta Bingo, Rockwood Mall, 4141 Dixie Road, Mississauga and members may choose to attend Bingos which are valued at 5 credits per session. This is our Club's largest fundraiser, assisting with payment of our rental ice time, in which we have participated since 1998.

There is a penalty of \$150.00 charged to the member's credit/debit card on file if they are a 'no show' for their committed date or have not given **a minimum of 24 hours' notice by email to Club Registrar with 'Attention: Bingo' in the subject line at info@mississaugafsc.com** as we may forfeit the Bingo session and be heavily fined by the AGCO.

Fee Policy:

The fees for the 2024-2025 season are as follows:

Skate Canada Annual Membership Fee (includes insurance)	\$60
MSC Administration Fee	\$30
Non-Mississauga Resident Fee	\$60
Skate Ontario Lottery Booklet fundraiser	\$40
Change Session Fee	\$25
Declined Payment Processing Fee	\$25
Club Service Hours Buyout	\$200
Withdrawal Fee	\$25
Bingo 'No Show' Penalty Fee	\$150

Payment Policy:

Payment for the PreJunior program is by Visa Credit/Debit or Mastercard Credit/Debit in Uplifter. Upon registration, payment will default to use of any credit(s) accumulated by the skater permitting a choice to apply them or bypass to credit card payment.

The annual Skate Canada fee is payable at registration covering Skate Canada membership and insurance from September 1– August 31 and forwarded to Skate Canada.

If a skater is not a resident of Mississauga, a non-resident fee is charged *annually* and forwarded to the City of Mississauga as per their policy.

The Skate Ontario Lottery Booklet is the main fundraiser for MSC and will be physically distributed following Fall and Winter registrations at the CanSkate table subsequent to email notification to the membership.

The first installment must be paid at the time of registration. This will include the Skate Canada fee, Club administration fee, non-resident fee (if applicable), Skate Ontario Lottery Booklet, volunteer buy-out fee (if applicable) and 25% of program fees.

Installment payments for the balance of the program fees will be charged to the credit/debit card on file on November 15, 2024 (25%), January 15, 2025 (25%) and March 15, 2025 (25%).

Pro-rating of session fees begins immediately after the PreJunior session start dates.

It is the responsibility of the member to ensure that the credit/debit card on record for installment payments is valid, as a processing fee will be charged for declined transactions. ***In order to update credit/debit card information, please email request to Club Registrar at info@mississaugafsc.com***

A skater may not step onto the ice if their account is in arrears.

Refund and Credit Policy:

Please email request to Club Registrar at info@mississaugafsc.com and allow up to 2 weeks for processing:

Before sessions commence: **Refund** consists of repayment of session fee(s) plus Skate Canada fee, administration fee, non-resident fee (if applicable) and Skate Ontario Lottery Booklet less the withdrawal fee. Refunds will be issued onto the credit/debit card used to complete the initial registration.

The 'consecutive scheduled class' begins on the date of registration into the program.

Up to and including the fourth consecutive scheduled class: **Refund** will be given for prorated session fee(s) and the volunteer buyout fee (if applicable), less the Skate Ontario Lottery Booklet, less Skate Canada fee, less administration fee, less non-resident fee (if applicable) and less withdrawal fee. Prorated session fee(s) will be calculated from the date of the written (emailed) notice. Credit is not provided for unattended classes or registrations occurring after the session start date. Refunds will be issued onto the credit/debit card used to complete the initial registration transaction.

After fourth consecutive scheduled class: **Credit** only will be given for prorated session fee(s) and the volunteer buy-out fee (if applicable), less Skate Canada fee, less Club administration fee, less non-resident fee (if applicable), less Skate Ontario Lottery Booklet and less withdrawal fee. Prorated session fee(s) will be calculated from the date of the written (emailed) notice. Credit is not provided for unattended classes or registrations occurring after the session start date. **NO Refunds.**

Credits will be posted to the member's MSC account and may be used for any family member residing at the same physical address within one year of the issue date of the credit.

Adding/ Changing A Session:

If you wish to **add** a session, fees for the added session must be paid before the skater can participate in the program. The session may be added by registering online and is available only if space permits on that session.

If you wish to **change** a session after registration, the difference in program fees plus a session change fee must be paid before the skater can switch sessions as space permits on the new session.

Please email request to Club Registrar at info@mississaugafsc.com

Missed Sessions:

A skater CANNOT attend a different session on a different day/at a different time to make up for a missed session.

NO refunds or credits will be issued for missed sessions.

Helmets:

CSA approved hockey helmets are mandatory for all PreJuniors until completion of CanSkate Stage 5. Skaters attending a Club family skate must wear a CSA approved hockey helmet if they have not passed CanSkate Stage 5. Skaters not abiding by these rules will be asked to leave the ice by a Coach.

Ice Changes

The Club reserves the right to:

- Change rinks and times of sessions as necessary when requested by the City of Mississauga.
- Cancel a program due to insufficient enrollment.
- Limit number of skaters on each session.
- Cancel a session due to severe weather or other circumstances beyond the control of MSC.
- Cancel skating if the City of Mississauga closes the arena facility.

NO refunds, credits or make-up classes are provided for cancelled *sessions*.