

PreJunior Membership Policies



COVID-19 Policies and Procedures

Please see MFSC COVID-19 Policies and Procedures document for information related specifically to COVID-19 restrictions and requirements.

Parent Role

The term "parent" refers to parents and quardians of skaters.

For skaters under 12 years old, a parent must be present in the arena at all times during the skater's session.

Parents and their skaters will follow the Club's <u>MFSC Ice Etiquette Rules</u> or they will be asked to leave the ice rink.

The parent is a member of MFSC with full voting rights from the date of registration until August 31 of the current skating season.

Skaters are not permitted on the ice without an MFSC Coach present.

Communications

MFSC uses its website, www.mississaugafsc.com, and email info@mississaugafsc.com to communicate important information to its parent members. It is the responsibility of each member to ensure that the Club has the correct email on file and to regularly check the website and email for updates. Members may update their email subscription preferences at any time by logging into their profile under 'My Account', 'Communication Preferences' and clicking the 'Update' button. If a member chooses to opt out of electronic communications from MFSC, they acknowledge that they may not receive important communications in regards to Club activities and program information.

Qualification

The minimum qualification for acceptance to PreJunior as of September 1^{st} each year is given below:

LEVEL SESSION QUALIFICATION

PREJUNIOR Passed Stage 4 CanSkate **or**

Evaluated as having sufficient skills to pass Stage 4 CanSkate

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Updated: 2022 Club Website: <u>www.mississaugafsc.com</u>



PreJunior Membership Policies



Payment Policy

Payment for the PreJunior program is by Visa or Mastercard credit card only, in Uplifter. Upon registration, payment will default to use of any credit(s) accumulated by the skater permitting a choice to apply them or bypass to credit card payment.

The first installment must be paid at the time of registration. This will include the Skate Canada fee, Skate Ontario Lottery Booklet, non-resident fee (if applicable), and 25% of program fees.

Installment payments for the balance of the program fees will be charged to the credit card on file on November 15, 2022 (25%), January 15, 2023 (25%) and March 15, 2023 (25%).

It is the responsibility of the parent to ensure that the credit card on record for installment payments is valid, otherwise a processing fee will be charged. *In order to change or update credit card information, please email request to Club Registrar at registrar@mississaugafsc.com*.

If the skater is <u>not a resident of Mississauga</u>, a non-resident fee is charged annually and submitted directly to the City of Mississauga.

A skater may not step onto the ice if their installment payment is not up to date.

A processing fee will be charged for any NSF cheque.

Refund and Credit Policy

Please email request to Club Registrar at <u>registrar@mississaugafsc.com</u> and allow up to 4 weeks for processing:

<u>Before sessions commence</u>: **Refund** consists of repayment of session fee(s) plus Skate Canada fee, non-resident fee (if applicable) and Skate Ontario Lottery Booklet less the withdrawal fee. Refunds will be issued onto the credit card used to complete the initial registration.

<u>Up to and including the fourth class</u>: **Refund** will be given for prorated session fee(s) and Skate Ontario Lottery Booklet, less Skate Canada fee, less non-resident fee (if applicable) and less withdrawal fee. Prorated session fee(s) will be calculated from the date of the written (emailed) notice. Credit is not provided for missed classes or registrations occurring after the session start date. Refunds will be issued onto the credit card used to complete the initial registration.

After fourth class: **Credit** only will be given for prorated session fee(s), less Skate Canada fee, less non-resident fee (if applicable), less Skate Ontario Lottery Booklet and less withdrawal fee. Prorated session fee(s) will be calculated from the date of the written (emailed) notice. Credit is not provided for missed classes or registrations occurring after the session start date. NO Refunds.

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Updated: 2022 | Club Website: www.mississaugafsc.com



PreJunior Membership Policies



Credits will be posted to the member's MFSC account and may be used for any family member residing at the same physical address within one year of the issue date of the credit.

Fee Policy

The fees for the 2022-2023 season are as follows:

Skate Canada Fee	\$44
Non-Resident Fee	\$60
Skate Ontario Lottery Booklet	\$40
Change Session Fee	\$25
Declined Payment Processing Fee	\$25
NSF Cheque Fee	\$45
Withdrawal Fee	\$25

Adding/ Changing A Session

If you wish to **add** a session, fees for the added session must be paid before the skater can participate in the program. The session may be added by registering online and is available only if space permits on that session.

If you wish to **change** sessions after registration, the difference in program fees plus a session change fee must be paid before the skater can switch sessions. This will only be permitted if space permits on that session. **Please email request to Club Registrar at registrar@mississaugafsc.com**

Missed Lessons

A skater CANNOT attend a different session on a different day/at a different time to make up for a missed session.

NO refunds or credits will be issued for missed lessons.

Helmets

CSA approved hockey helmets are mandatory for all PreJuniors until they have completed CanSkate stage 5. Skaters attending a Club family skate must wear a CSA approved hockey helmet if they have not passed CanSkate stage 5. Skaters not abiding by these rules will be asked to leave the ice by a Coach or Board member.

Ice Changes

The Club reserves the right to:

- Change rinks and times of sessions if necessary.
- Cancel a session due to insufficient enrollment.

3 | Page



Updated: 2022

PreJunior Membership Policies



- Limit the number of skaters on each session.
- Cancel skating if the City closes the arena facility.

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